

# Listing Claim: Medical Package

## Fully Managed Solution

Fully managed claiming of up to three medical-specific sites for one practitioner, including RateMDs, Doctor.com, Vitals.com, and WebMD.

### What to Expect Next:



#### Order Form

When you purchase a Listing Claim, our Listing Fulfillment team will receive the **Order Form**, and attempt verification of the listings within 48 hours.



#### Verification Methods

Each medical listing site has their own method for validating the legitimacy of a business.

- **NPI Number** - A NPI Number is required to verify the listings.
- **Drivers License Upload** - An image of the practitioner's driver license is required to verify the listings.
- **State License Number** - A State License Number is required to verify the listings.
- **Medical License Number** - A Medical License Number is required to verify the listings.
- **Phone Call/Text Message:** An automated phone call/text is sent from the listing site to the practitioner listed phone number. A PIN is given to enter into the listing site for validation.



#### Listing is already claimed

If the listings are already claimed and you are not the owner, we can work to have the listing unlocked so that it will be available for claiming again.

Things to note:

- This process can take two weeks or more to complete.
- If a medical listing site is already claimed or is unclaimable, the practitioner may have to contact Support for access, as the Listings Fulfillment team won't be permitted to make this request on their behalf.



#### Listing Claim Completed!

Once the listing has been successfully claimed, the Listing Fulfillment team will ensure the following listing data is accurate:

- Practitioner name, facility address, phone number, website, hours of operation, and categories/services.

Additional 'Rich Data' is something we encourage practitioners to add to the listings, as it provides patients a great look into your service. Things like:

- Description, practitioner headshot image, education, facilities, etc...

A final email will be sent from the Listing Fulfillment team that will contain the login credentials to the listing that was claimed (if applicable)